

Satisfied Customers Write...



Your customer service is a "10." Your employees were friendly, courteous and extremely polite. Thank you. Our house looks amazing.

Leslie M.

The technician did a great job. He took extra care to get stubborn stains out of the carpet.

Susan K.

The technician was knowledgeable, courteous, thorough and thoughtful. Many thanks.

Leora B

The technician was very thorough, professional and courteous. He explained things as he went. We are very happy with your service.

Steve L.

As usual, the technician did a spectacular job cleaning our carpets! They were very dirty this time and he made them sparkle! We are so pleased. He is always friendly, courteous and super professional. Thanks so much.

Forrest & Carol W.

We would not consider using any other service. We are clients for life.

Patty F.

Super, super happy with our carpet. You do outstanding work!

Robert & Sue S.

The experience was great! I'd put off having my carpets cleaned and stretched, dreading the disruption and time. Ernie's was quick, professional and did a great job. My carpet looks like new. I wish I had done this sooner!

Mariah S.

Thank you! Your whole team is so easy to work with and you are wonderful people as well. Win – win!

Judith G.

The technician went beyond my expectations of good service. He not only did his job thoroughly and well, but he answered all of my numerous questions and kept the well being, health and safety of our two cats in mind as well. I have already recommended Ernie's services to my neighbors and will continue to do so.

Eileen B.

Love the quality in workmanship & professionalism. It was well worth the cost.

Susan K.

The work was done in a speedy, professional, and courteous manner. I could not have had better service anywhere.

Lucia L.

This is the very best carpet cleaning service available in this area. The office staff was friendly, helpful and worked to schedule the job into our complicated calendar. The technician did an amazing job, even on a stubborn discoloration.

Don & Abbi B.

Whenever we need our carpets or area rugs cleaned, we always call Ernie's Carpet Care. We know we will receive professional, friendly and excellent service every time. Thank you for taking such great care of our carpets for over 13 years!

Steve & Karen T.

The technician was extremely attentive and knowledgeable. He took time to answer all of my questions and cleaned our carpets and sofa cushions with wonderful care and professionalism. Overall, a great service. Thank you!

Ilana B.

Thanks again. It is worth it to pay a little more. The cheaper service I used in 2002 resulted in a poor job and the carpet looked dirty again in weeks. I have used Ernie's at least three times and have always been very satisfied.

Janet W.

I have used the spot remover you left for me. It worked wonderfully. Thanks.

Priscilla H.

We have used Ernie's Carpet Care since the mid 1990s. They always do a thorough cleaning. They are courteous and very accommodating. I will not trust our expensive carpets to anyone else. Ernie leaves air movers to help speed up the drying process. Thank you so much!

Richard & Peggy G.

I really appreciate the follow up call and 30-day guarantee.

Kristi K.

When our office came back from vacation, our floors looked amazing. Dr. Trinkka commented that the floors have seriously never looked cleaner!

Bothell Family Dentistry