

How to Maintain Your Carpeting

If your carpet is not maintained properly, one or more of the following may occur:

1. You may void the carpet warranty
2. Rapid re-soiling
3. Permanent damage to the carpet fibers in the traffic areas
4. Permanent stains
5. Shortened carpet life

ALL STAIN RESIST WARRANTIES REQUIRE REGULAR CLEANING & IMMEDIATE SPOT REMOVAL.

Vacuuming

Vacuum your carpet often; at least once or twice a week. Vacuuming removes the sharp soil particles that can cut and slice the fiber, causing premature wear. Much of this soil is not visible to the eye. Vacuum before the carpet looks soiled. Remove any loose particles such as loose food, leaves, pieces of crayon, bugs, etc. as these items can cause spots on the carpet.

Professional Cleaning

Most carpet manufacturers recommend having your carpets professionally cleaned by a certified firm about once a year. If you have traffic areas that are soiling more rapidly, have your carpets cleaned more often. Professional carpet cleaning removes damaging soil from your carpets that vacuuming alone cannot. Proper professional cleaning will not leave a sticky residue.



WARNING!

**BE VERY SELECTIVE WHEN HIRING A CARPET CLEANING COMPANY.
UNTRAINED CARPET CLEANERS MAY VOID YOUR CARPET WARRANTY.**

Spot Removal and Interim Cleaning

Immediate spot removal is the key to a clean carpet. Great care must be taken in how spot cleaning is performed. When a carpet is new, or has sufficient protector on it, plain tap water will remove many spots. For those spots that will not move easily with water, you must use a spot cleaner. Most spot removers that are purchased over the counter leave soap residue and can cause yellowing. Avoid using foam carpet cleaners or any product that is not made specifically for carpet. Ernie's Carpet Care sells recommended products that are proven not to damage your carpet.

You can get a full description and order our spot cleaners on our website:

erniescarpetcare.com

First, extract as much of the spot as possible with a shop vac, small carpet spotting machine or with a folded terry cloth towel. Apply spot cleaner sparingly to a white terry cloth towel and gently massage the spot, causing it to transfer onto the cloth. Never pour spot cleaner directly on the carpet. Call Ernie's Carpet Care immediately for any spot that you are not able to remove or to spot clean pet urine and feces.



Carpet Protection



Most new residential carpets are treated with stain and soil resisters such as DuPont™ Teflon®. After a period of 2 to 3 years, depending on foot traffic, much of the carpet protectant wears off. At that point you should consider having Ernie's Carpet Care re-apply the treatment after cleaning. Carpet protectant will help the dry soil to be vacuumed from the carpet more readily. Spots will be easier to remove, and professional cleaning will be more effective the next time the carpet is cleaned.