

Preparing Your Home for Carpet & Upholstery Cleaning

Please prepare your home before our arrival. By doing so, we spend our time efficiently, providing you with excellent service and exceptional cleaning experience.



Please pick up toys!

- ☑ Homeowners should leave ample parking for us in front of the garage or front door. Our equipment is truck mounted and our hoses run from our van directly into your home. Please make sure your driveway is clean; free of leaves and debris that can be tracked into your home.
- ☑ Do not schedule any other services (house cleaners, tree service, exterminators, plumbers, painters, etc.) while we are cleaning. We don't want to be in each other's way and we don't want service people walking on your clean carpet before it's dry.
- ☑ For their safety, no children or pets are allowed in the areas we are cleaning or near our service truck. Please secure pets so they can't run out the door. We will leave your door open, wide enough to allow hoses to run inside.
- ☑ Please pick up clothes, shoes, toys, magazines, etc. off the carpets and remove breakables and valuables prior to our arrival.
- ☑ If you plan on dusting or cleaning the rooms we are cleaning, please do so before your cleaning appointment.
- ☑ Please move smaller furniture items (dining chairs, end tables, coffee tables, ottomans) off the carpet in the rooms we are cleaning. Put items on a hard surface, out of the way of our hoses.
- ☑ If you need us to move furniture there is a charge for the extra time needed for this service. We are happy to move furniture, but please prepare for us by removing the drawers or heavy contents from dressers and night stands, including electronics and breakables.
- ☑ If you have pet feces or vomit issues, scrape off as much as possible immediately after you discover it. Do not treat these areas with anything other than recommended products to prevent setting the stains and making it more difficult for us to remove.
- ☑ Condo and apartment dwellers must check with management to confirm a parking spot can be reserved as close to the unit as possible. Please verify there is an outdoor faucet available and ask management to make sure the water is turned on.
- ☑ City dwellers with "on-street" parking must reserve a space large enough to fit a 20' utility van.

